



Risk-Free Shopping!

Your satisfaction is guaranteed at Jockey.com®. If you need to return your purchase, print this page and complete the following steps:

1 Fill out Return Information

It is important for us to know the reason you are returning your merchandise. Please fill in your order #, return reason code, and any feedback you'd like to share. Be sure to return this portion of the sheet with the merchandise you are returning (it will ensure faster credit.)

2 Fill Out Return Address

Fill out your name, address and order number located on the label below. Cut along the dotted line and affix it to the center/outside of your package by taping it securely on all four sides. *Be sure it is very secure and that tape is not covering "Postage Due" portion of the label. Also be sure that any address labels from previous shipments are removed or crossed out.

3 Send Your Package

Leave your package in a secure place where you normally receive mail, or drop it off at any U.S. mailbox or post office. Your package will be returned to us via U.S. mail and your account will be credited in a timely manner. Insurance and tracking is not included but can be purchased separately at your local post office.

Questions? Call us at 1-800-562-5391
(mon-fri 8-6 central)

RETURN REASON CODES

Color

103 Wrong Color Sent
116 I Ordered Wrong Color
117 Color Doesn't Match Website

General

100 I Changed My Mind
113 I Did Not Like
118 Not Purchased on Jockey.com®

Size Or Fit

104 Wrong Size Sent
105 Too Large, Long or Wide
106 Too Small, Short or Narrow

Service

101 Item Not on Invoice
107 Extra Items Sent
108 I Was Missing Items
109 Item Damaged in Transit
111 Late Arrival

Quality

110 Item Defective
115 Poor Quality/Construction

Complete this Section and Include With Your Return

If you are interested in an exchange, please call 1-800-JOCKEY1

Order # _____
(this can be found in your confirmation email or on your pack slip)

Reason Code _____
(select the most appropriate code from the list above)

Feedback _____
(the more you share, the better we can serve you)

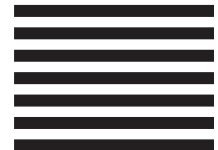
(Cut Here)

FROM: _____

ORDER # _____
POSTAGE DUE COMPUTED
BY DELIVERY UNIT
POSTAGE _____
RETURN FEE _____
TOTAL _____

NO POSTAGE
NECESSARY IF
MAILED IN THE
UNITED STATES

PARCEL POST



MERCHANDISE RETURN LABEL

PERMIT NO. 13
JOCKEY.COM

PLAINFIELD, IN 46168
3100 REEVES RD

POSTAGE DUE UNIT
US POSTAL SERVICE
700 N CARR RD
PLAINFIELD IN 46168-9998